Force Security Assistance Cent

Build International Partner Capabilities in Support of Global

Security Objectives, (Unclassified)

AFSA



Discrepancy Report -**Automation (SDR-**A) **Customer Query Tutorial**AFSAC/IARGB Section 5454 Buckner Road Wright-Patterson AFB, OH 45433

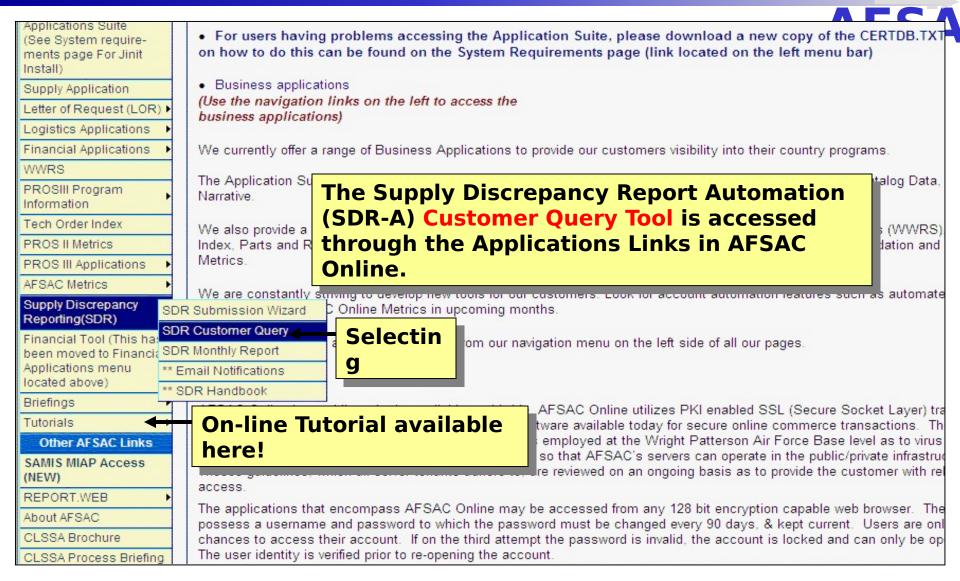
AFSAC.SDR.CUSTOMER.SERVICE@WPAFB.AF

"THIS BRIEFING/PRESENTATION/DOCUMENT IS FOR INFORMATION ONLY. NO U.S. GOVERNMENT COMMITMENT TO SELL, LOAN, LEASE, CO-DEVELOP OR CO-PRODUCE DEFENSE ARTICLES OR PROVIDE DEFENSE SERVICES IS



SDR Customer Query Go to https://afsac.wpafb.af.mil







AFSAC Online Login



NFSA

AFSAC Login

User Name:			
Password:			
	Login	Clear	

Use your AFSAC Online ID and Password to access the SDR Customer Query.

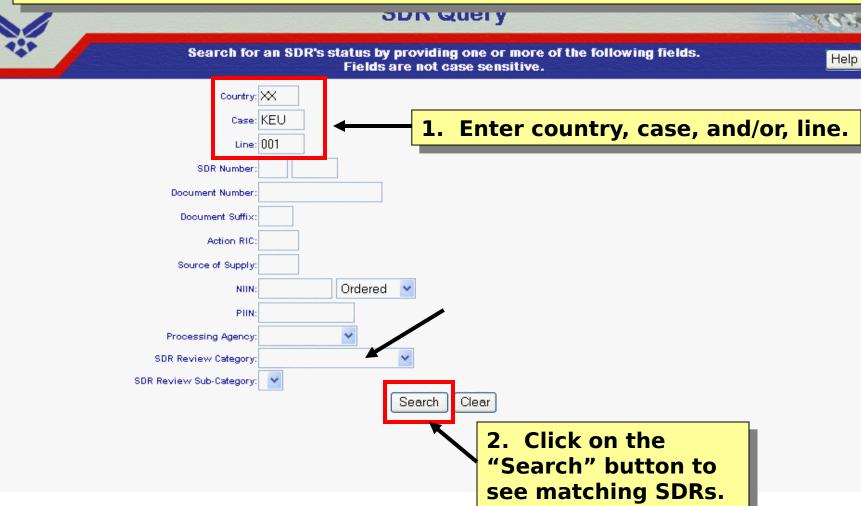
NOTE: If you are actively logged-in to any of the other SDR-A tools, this screen will be skipped.



SDR Query Country/Case/Line Search



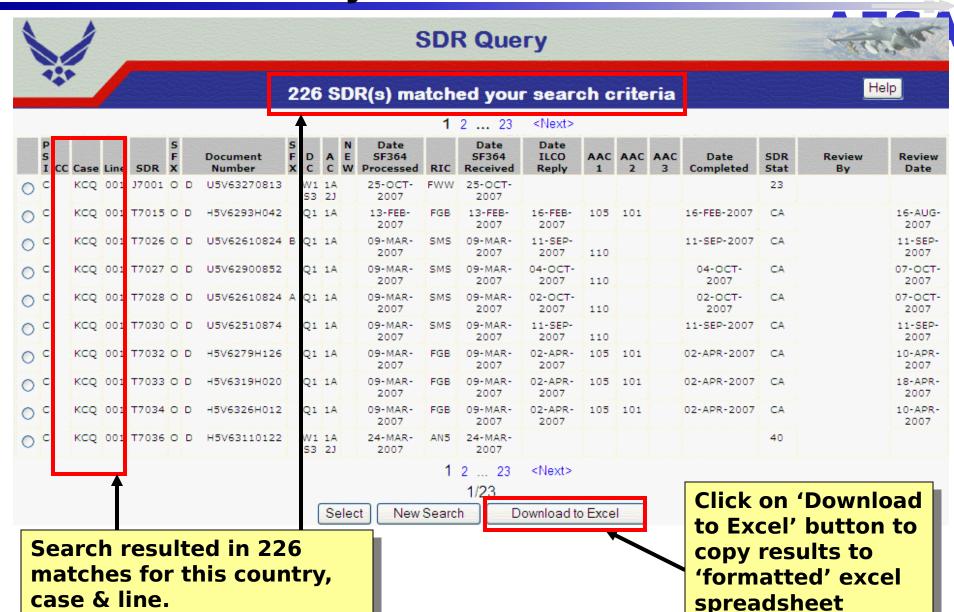
This is the SDR Query Main input screen. You can search the data base for information on open or closed SDRs based on a variety of search parameters.





SDR Query Country/Case/Line Results







SDR Query Excel Download



AFSA

	A E	3 C	D	E	F	G	Н	1	J	K	L	М	N Day officer	0	P	Q	R	S	Т	U	٧
P	sı c	C CAS	E LINE	SDR	SFX	Document Number	SFX	DC	AC	NEW	Date SF364 Processed	RIC	Date SF364 Received	Date ILCO Reply	AAC1	AAC 2	AAC 3	Date Completed	SDR Stat	Review By	Review Dat
2		KCG	001	T7026	٥	U5V62610824	В	Q1	1A		09-MAR-2007	SMS	09-MAR-2007	11-SEP-2007	110			11-SEP-2007	CA	Customer Name	11-SEP-200
3	=	KCG	001	T7030	0	U5V62510874		Q1	1A		09-MAR-2007	SMS	09-MAR-2007	11-SEP-2007	110			11-SEP-2007	CA	Customer Name	11-SEP-200
	=	KCG	001	T7037	0	H5V6322H003		W1 S3	1A 2J		24-MAR-2007	FGB	24-MAR-2007	17-APR-2007	105	101		17-APR-2007	CA	Customer Name	07-MAY-200
	51	KCG	001	T7046	10	H5V6292H016			1A		06-APR-2007	FGB	06-APR-2007	17-APR-2007	105	101		17-APR-2007	CA	Customer Name	23-NOV-200
	51	KCG	001	T7048	0	H5V6335H005		Qi	1A		07-APR-2007	FGB	07-APR-2007	20-APR-2007	105	101		20-APR-2007	CA	Customer Name	10-MAY-20
7 (51	KCG	001	T7049	0	H5V6350H033		Q1	1A		07-APR-2007	FGB	07-APR-2007	30-APR-2007	105	101		30-APR-2007	CA	Customer Name	10-MAY-20
	= 1	KCG		T7050		H5V6301H014		Q1	1A		07-APR-2007			30-APR-2007	105	101		30-APR-2007	CA	Customer Name	10-MAY-20
	oT.	KCG		T7054		H5V6301H009			1A		07-APR-2007			20-APR-2007	105	101		20-APR-2007	CA	Customer Name	10-MAY-20
		KCG		T7057		H5V6350H031			1A				25-APR-2007	03-MAY-2007	105	101		03-MAY-2007	CA	Customer Name	
		KCG		T7058		H5V7013H007			1A				25-APR-2007	26-APR-2007	105	101		26-APR-2007	CA	Customer Name	23-NOV-20
		KCG		T7065		H5V7006H003			1A		07-MAY-2007			14-MAY-2007	105	101		14-MAY-2007	CA	Customer Name	
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		KCG		T7068		H5V7013H017		Q1			09-MAY-2007		09-MAY-2007	17-MAY-2007	105	101		17-MAY-2007	CA	Customer Name	
		KCG		T7082		H5V6328H005		Q1			05-JUN-2007		05-JUN-2007	20-JUN-2007	105	101		20-JUN-2007	CA	Customer Name	
		KCG		T7083		H5V6328H027			1A		05-JUN-2007			20-JUN-2007	105	101		20-JUN-2007	CA	Customer Name	
		KCG		T7085		H5V6326H006			1A		05-JUN-2007		05-JUN-2007	20-JUN-2007	105	101		20-JUN-2007	CA	Customer Name	
		KCG		T7086		H5V6245H013			1A		05-JUN-2007	FGZ	05-JUN-2007	19-JUN-2007	105	101		19-JUN-2007	CA	Customer Name	02-JUL-20
9 (KCG		T7092					1A	<u> </u>	28-JAN-2008		28-JAN-2008	12-FEB-2008	701			12-FEB-2008	CD	Customer Name	
0 0		KCG		T7097	0				1A		17-JUN-2007	FGZ	17-JUN-2007	10-JUL-2007	105	101		10-JUL-2007	CA	Customer Name	11-JUL-20
1 (KCG	001	T7098		H5V62300184		Q1	1A	Ċ	17-JUN-2007	FHB	17-JUN-2007	14-JAN-2008	400			14-JAN-2008	CD	Customer Name	14-JAN-20
2	7	KCG	001	T7107	0	H5V62554974		Q1	1A		28-JUN-2007	FXA	28-JUN-2007	25-JAN-2008	806			25-JAN-2008	CD	Customer Name	30-JAN-20
3 (57	KCG	001	T7109	0	H5V6350H034		Q1	1A		02-JUL-2007	FGZ	02-JUL-2007	26-JUL-2007	105	101		26-JUL-2007	CA	Customer Name	31-JUL-20
4 (57	KCG	001	T7117	0	H5V6293H043		Q1	1A		06-JUL-2007	FGZ	06-JUL-2007	31-JUL-2007	105	101		31-JUL-2007	CA	Customer Name	31-JUL-20
5 (57	KCG	001	T7118	0	H5V6352H006		Q1	1A		06-JUL-2007	FGZ	06-JUL-2007	31-JUL-2007	105	101		31-JUL-2007	CA	Customer Name	31-JUL-20
6 (KCG	001	T7120	0	H5V6319H013		Q1	1A		11-JUL-2007	FGZ	11-JUL-2007	30-JUL-2007	105	101		30-JUL-2007	CA	Customer Name	31-JUL-20
7 (KCG		T7124	0	H5V6334H046			1A		16-JUL-2007	FGZ	16-JUL-2007	30-JUL-2007	105	101		30-JUL-2007	CA	Customer Name	31-JUL-20
8	7	KCG	001	T7141	0	H5V62190853	С	Q1	2A		02-AUG-2007	SMS	02-AUG-2007	30-JAN-2008	110			30-JAN-2008	CA	Customer Name	30-JAN-2
9 (57	KCG	001	T7147	0	45V6350H038	Α	Q1	1A		08-AUG-2007	FGB	08-AUG-2007	27-AUG-2007	105	101		27-AUG-2007	CA	Customer Name	28-AUG-2
:0		KCG	001	V6204	0	H5V62350957	С	W1 S3	1A 2J		27-NOV-2006	SMS	27-NOV-2006	05-OCT-2007	110			05-OCT-2007	CA	Customer Name	10-OCT-2
	=	KCC	001	W7054	0	35V63450824			1A 2J	•	30-AUG-2007	AQ5	30-AUG-2007	31-JAN-2008	110			31-JAN-2008	CA	Customer Name	
	5	KCG	001	X7013	10	H5V6335H007			1A		08-MAR-2007	FGB	08-MAR-2007	22-MAR-2007	105	101		22-MAR-2007	CA	Customer Name	10-APR-2
	5	KCC		X7021	Ιō	H5V6362H015			1A				09-APR-2007	30-APR-2007	105	101		30-APR-2007	CA	Customer Name	
	5	KCC		X7023		H5V6335H006			1A		10-APR-2007		10-APR-2007	17-APR-2007	105	101		17-APR-2007	CA	Customer Name	
	=	KCG		X7025		H5V70040945			1A	•	18-APR-2007		18-APR-2007	23-JAN-2008	400			23-JAN-2008	CD	Customer Name	



SDR Query Country/Case/Line Results





SDR Query

226 SDR(s) matched your search criteria

1 2 ... 23 <Next>

Help

												2 25	SHOALS							
	P S I C	C Case	Line	SDR	S F X	Document Number	S F X		A E C W	SF364	RIC	Date SF364 Received	Date ILCO Reply	AAC 1	AAC 2	AAC 3	Date Completed	SDR Stat	Review By	Review Date
0	С	KCQ	001	J7001	0 D	U5V63270813		W1 S3		25-OCT- 2007	FWW	25-OCT- 2007						23		
0	С	KCQ	001	T7015	0 D	H5V6293H042		Q1	1A	13-FEB- 2007	FGB	13-FEB- 2007	16-FEB- 2007	105	101		16-FEB-2007	CA		16-AUG- 2007
0	С	KCQ	001	T7026	0 D	U5V62610824	В	Q1	1A	09-MAR- 2007	SMS	09-MAR- 2007	11-SEP- 2007	110			11-SEP-2007	CA		11-SEP- 2007
0	С	KCQ	001	T7027	0 D	U5V62900852		Q1	1A	09-MAR- 2007	SMS	09-MAR- 2007	04-OCT- 2007	110			04-OCT- 2007	CA		07-OCT- 2007
0	С	KCQ	001	T7028	0 D	U5V62610824	Α	Q1	1A	09-MAR- 2007	SMS	09-MAR- 2007	02-OCT- 2007	110			02-OCT- 2007	CA		07-OCT- 2007
0	С	KCQ	001	T7030	O D	U5V62510874		Q1	1A	09-MAR- 2007	SMS	09-MAR- 2007	11-SEP- 2007	110			11-SEP-2007	CA		11-SEP- 2007
0	С	KCQ	001	T7032	0 D	H5V6279H126		Q1	1A	09-MAR- 2007	FGB	09-MAR- 2007	02-APR- 2007	105	101		02-APR-2007	CA		10-APR- 2007
0	С	KCQ	001	T7033	0 D	H5V6319H020		Q1	1A	09-MAR- 2007	FGB	09-MAR- 2007	02-APR- 2007	105	101		02-APR-2007	CA		18-APR- 2007
0	С	ксQ	001	T7034	0 D	H5V6326H012		Q1	1A	09-MAR- 2007	FGB	09-MAR- 2007	02-APR- 2007	105	101		02-APR-2007	CA		10-APR- 2007
0	С	KCQ	001	T7036	0 D	H5V63110122		W1 S3		24-MAR- 2007	AN5	24-MAR- 2007						40		

1 2 ... 23 <Next>

<u>1/2</u>3

Select N

New Search

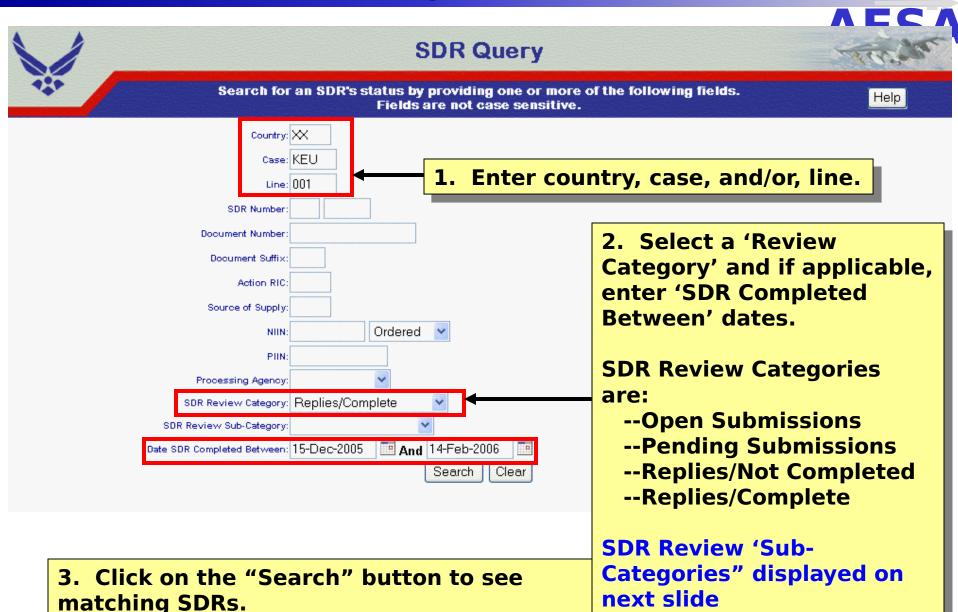
Download to Excel

Click on the 'New Search' button to change/refine search parameters.



SDR Query Refine Country/Case/Line Search







SDR Review Sub-Categories



AFSA

Open Submissions

.CO Submitted SDR (mailed copy)

Iew SDR Submission (awaiting ILCO review)

DIFS Request Submitted

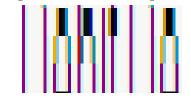
CMA Assistance Requested

Itateriel Tracer Requested

Itaged for Closure in DOD Web SDR

It

Replies/Not Complete And Replies/Complete



Pending Submissions



SDR Query Refined Country/Case/Line Search





Search resulted in 51 matches for search parameters entered.



51 SDR(s) matched your search criteria

Help

	p S I CC	Case	Line	SDR	S F X	Document Number	S F C X (A	N E W	SF364	RIC	Date SF364 Received	Date ILCO Reply	AAC 1	AAC 2	AAC 3	Date Completed	SDR Stat	Review By	Review Date
0	С	KCQ	001	X7058	0 D	H5V6363H015	Q	1 1A		27-JUN- 2007	FGZ	27-JUN- 2007	09-JUL- 2007	105	101		09-JUL-2007	CA		11-JUL- 2007
0	С	KCQ	001	X7059	0 D	H5V6322H007	Q	1 1A		27-JUN- 2007	FGZ	27-JUN- 2007	10-JUL- 2007	105	101		10-JUL-2007	CA		11-JUL- 2007
0	С	KCQ	001	X7076	0 D	H5V62370899	Q	1 1A		04-SEP- 2007	FWW	04-SEP- 2007	03-JAN- 2008	110			03-JAN-2008	CA		13-JAN- 2008
0	С	KCQ	001	Y7046	0 D	H5V6345H013	Q	1 1A		26-APR- 2007	FGB	26-APR- 2007	03-MAY- 2007	105	101		03-MAY- 2007	CA		10-MAY- 2007
0	С	KCQ	001	Y7090	0 0	S5V62150130	c Q	1 1A		22-JUL- 2007	SMS	22-JUL- 2007	27-AUG- 2007	110			27-AUG- 2007	CA		28-AUG- 2007
•	С	KCQ	001	Y7137	0 D	H5V62294910	Q	1 1A	*	26-SEP- 2007	FXA	26-SEP- 2007	11-FEB- 2008	806	102		11-FEB-2008	CD		12-FEB- 2008
0	ξ	KCQ	001	Y7152	0 D	H5V7179H014	Q	1 1A		15-OCT- 2007	FLB	15-OCT- 2007	26-OCT- 2007	105	101		26-OCT- 2007	CA		01-NOV- 2007
0		KCQ	001	Z7062	0 D	H5V62330125	S	3 23		27-AUG- 2007	SDU	27-AUG- 2007	28-AUG- 2007	101			28-AUG- 2007	CA		30-AUG- 2007
0	c \	KCQ	001	Z7063	0 D	H5V62350182	s	3 23		27-AUG- 2007	SMS	27-AUG- 2007	18-SEP- 2007	101			18-SEP-2007	CA		26-SEP- 2007
0	С	kcó	001	Z7070	0 D	U5V62281009	A S	3 23	*	17-SEP- 2007	AN5	17-SEP- 2007	28-JAN- 2008	701	704		28-JAN-2008	CD		30-JAN- 2008

1. Click on 'Radio' button to query details of a single record.

5/6
Select New Search Download to Excel

2. Click "Select" button.

I



SDR Customer Query Individual Record

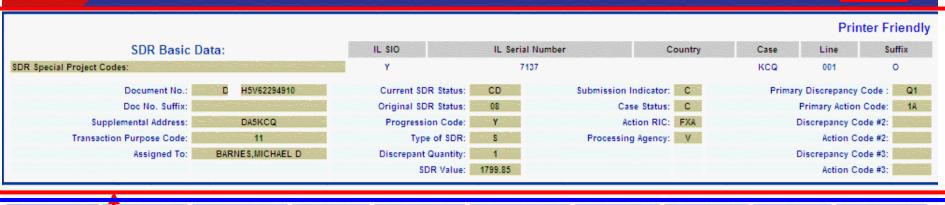




This screen displays SDR Query results.

SDR Query

Click Help to see *definitions* of most codes displayed in SDR Query.







SDR Query - Discrepancy Detail

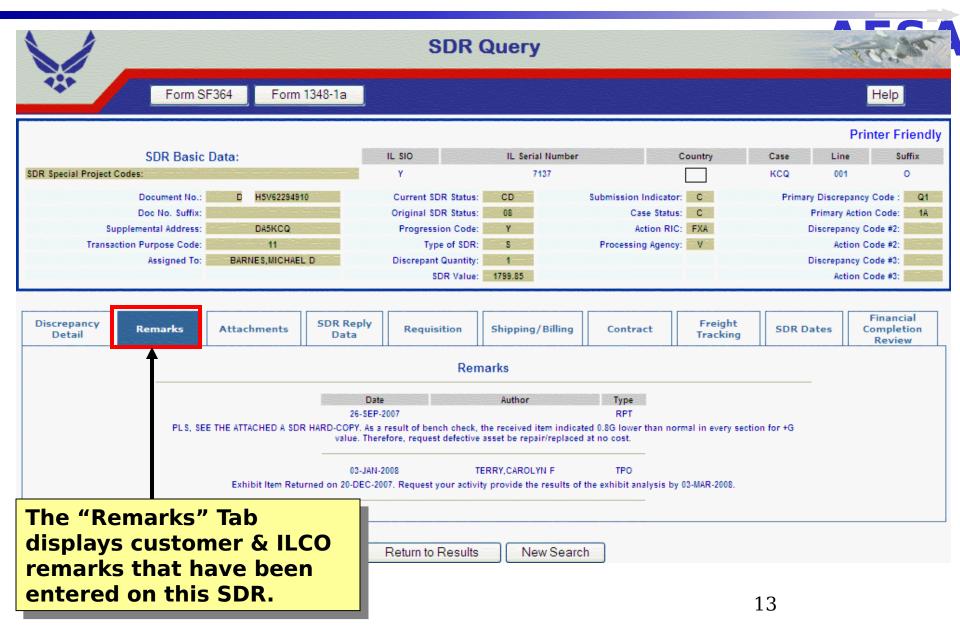






SDR Query - Remarks Detail



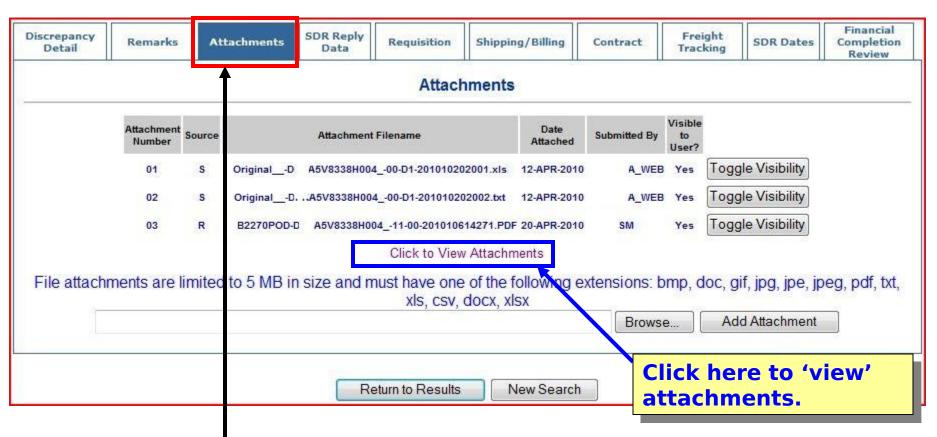




SDR Query - Attachment Detail



AFSA



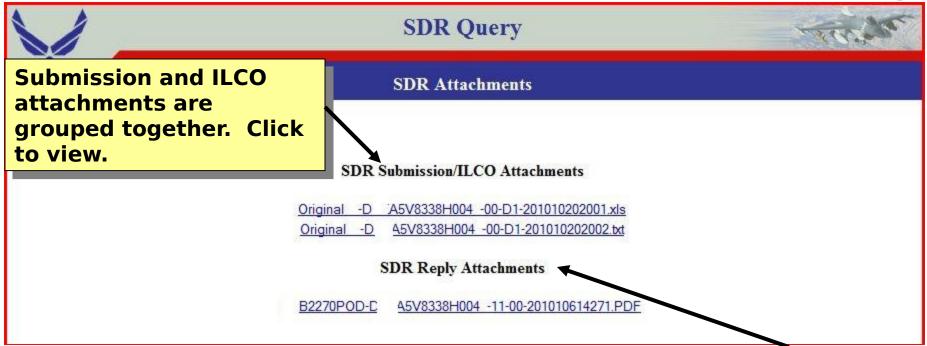
The "Attachment" Tab displays customer, ILCO, and Action Activity attachments entered on this SDR.



SDR Query - Attachment Detail



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Reply attachments are grouped together. Click to view.



SDR Query Sample Submission Attachment



AFSA

14 POINT DET	AILED DEFICIENCY REPORT TO SDR_Y7137KCQ/001
L DATE DEFICIEN	CY WAS DISCOVERED: 20 AUG 2007
2. THE MANUFAC	TURE OR OVERHAUL ACTIVITY NAME AND COMMERCIAL AND
GOVERNMENT	ENTITY/CAGE) CODE. IF AVAILABLE
3 THE LOT, BATC	CH OR SERIAL NUMBER: 28408
4 THE CONTRACT	TPURCHASE ORDER NUMBER, IF NOT SHOWN IN ITEM 7A.
5. THE ITEM CON	DITTON -NEW, REPAIRED, OR OVERELAULED :
S. THE DATE OF	MANUFACTURE, DATE CURED, DATE ASSEMBLED, DATE PACKED (APPLY ONE
AS APPROPRIATE	, AND EXPIRATION DATE FOR TYPE LONON-EXTENDABLES SHELF LIFE ITEMS
AND INSPECTION	OR TEST DATE FOR TYPE DIEXTENDABLE; SHELF-LIFE ITEMS. INCLUDE THE
DATE OF REPAIR	OR OVERHAUL, IF PERTINENT.
7. OPERATING TIS	SE AT FAILURE: 00:00
8 IDENTIFY THE	END FIEM THE DEFICIENT FIEM WORKS ON OR WITH:
9. ESTIMATED CO	ST OF REPAIR:
IO. THE NATURE	OF THE COMPLAINT (DETAILED DESCRIPTION OF DEFECT):
	PLS MRT SOR SHEET.
II THE LOCATION	OF THE MATERIEL.
12 POINT OF CON	TACT, NAME ADDRESS AND TELEPHONE NUMBER:
I3. IDENTIFY THE	WEAPON SYSTEM, IF A TCG MEMBER OR INDICATE NON- TCG MEMBER.
14 PROVIDE A CO	PY OF THE SERVICEABLE TAG IF APPLICABLE: ATTACHED

Detail Information for a Quality SDR
**Note: This info may be loaded into quality detail screen in Submission Wizard rather than submitted as an attachment.



SDR Query Sample Submission Attachment





RECEIPT DOCUMENT
The Color of Color
D_H5V62294910
209423 (************************************
EA00001159300
FIGH SHITHERMS A-105 FUEL CASE FOR THE SHITHERMS A-105 FUEL CASE FOR THE SHITHERMS A-105 FUEL CASE FOR THE SHITHERMS AND

Shipping/Receipt document—should be attached to every SDR 'EXCEPT' non-receipt or billing discrepancies.



SDR Query Sample Submission Attachment



AFSA

SHIPPING BOX AND DEFECTIVE ITEM





SERVICEABLE LABEL



DEFECTIVE ITEM (SER' NO.: 39468)



Attach photos to SDR submission if they assist in validating your claim.

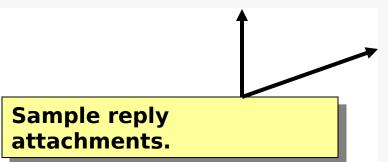


SDR Query Sample Reply Attachment



AFSA

If evaluation determines that there is no USG/Contractor liability for the reported discrepancy the customer will be liable for charges to include test, teardown, and inspection fees (TTI), packaging and handling, and freight costs to the freight forwarder. If the reported discrepancy is determined to be invalid, you will be charged a cost not to exceed \$500.00. PLEASE BE ADVISED THAT RETURN OF THE MATERIEL FOR EVALUATION CONSTITUTES ACCEPTANCE OF THESE CHARGES.



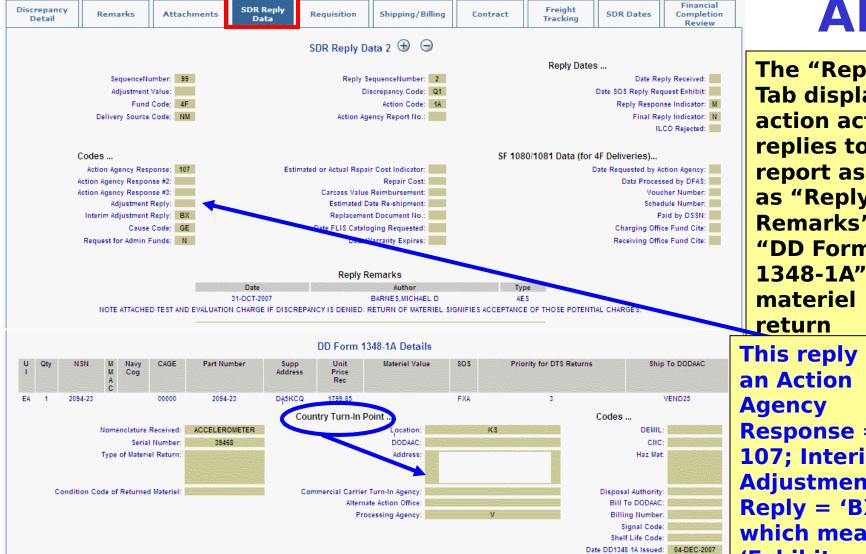
UPS: Tracking Informa	tion	Page 1 of 1
ups	⊠Cicse Wind	IOM.
Tracking Summ	ary	
Tracking Numbers		
Tracking Number:	1Z 774 410	
Type:	Package	
Status:	Delivered	
Delivered On:	01/17/2008 9:22 A.M.	
Delivered To:	LOS ANGELES, CA, US	
Signed By:	HKIM	
Service:	GROUND	
Tracking results provided	by UPS: 01/29/2008 4:49 P.M. ET	
tendered by or for you to	is you to use UPS tracking systems solely to track shipments UPS for delivery and for no other purpose. Any other use of UPS formation is strictly prohibited.	
		⊠Cicee Window
Copyright © 1994-2008	United Parcel Service of America, Inc. All rights reserved.	
	1.0	



Special Shipping Information: DODAAC: VEND25

SDR Query - SDR Reply Detail





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The "Reply" **Tab displays** action activity replies to this report as well as "Reply Remarks" and "DD Form 1348-1A"

This reply has Response = 107; Interim **Adjustment** Reply = 'BX'which means **Exhibit** Return'.



SDR Query - SDR Reply Detail--2

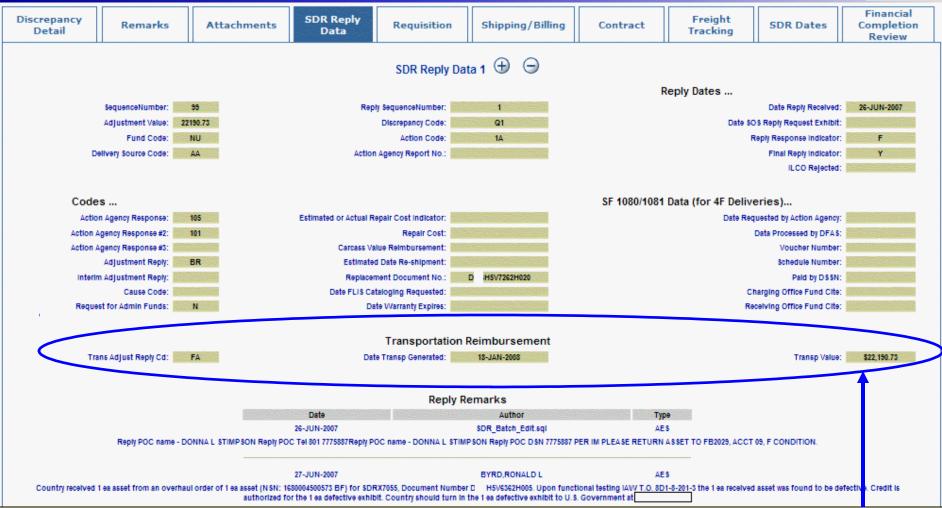




102 Credit not authorized

source.

SDR Query - SDR Reply Detail Transportation Reimbursement Exists



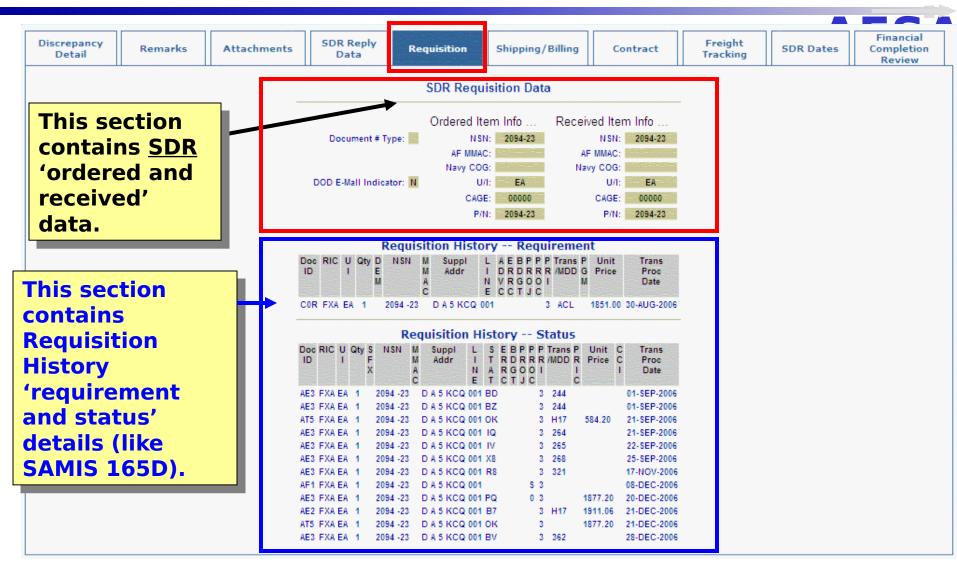
Transportation reimbursements post on records where materiel has been disposed of locally or returned to USG/Contractor Facility (Adjustment Reply Code in B_ Series)

Customer reimbursed % of 'Transp Value' based on the Trans Adjust Reply



SDR Query - Requisition Detail

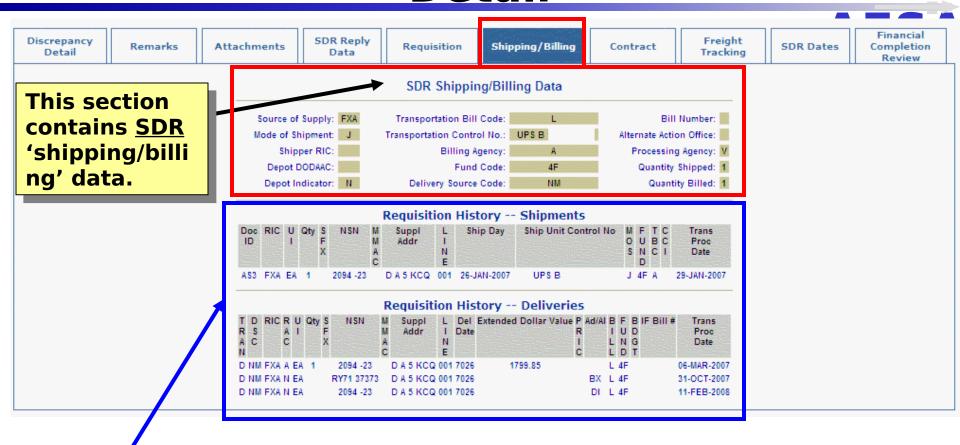






SDR Query - Shipping/Billing Detail





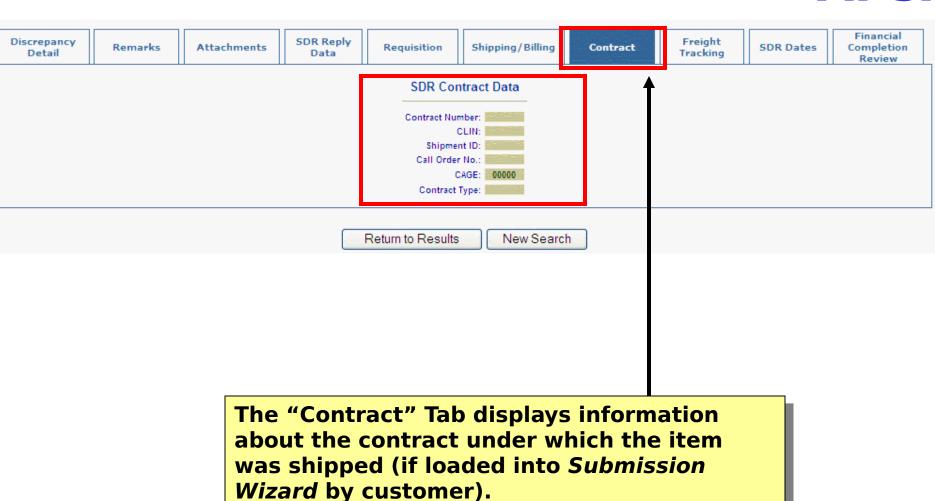
This section contains Requisition History 'shipping and billing (deliveries)' details (like SAMIS 165D).



SDR Query - Contract Detail



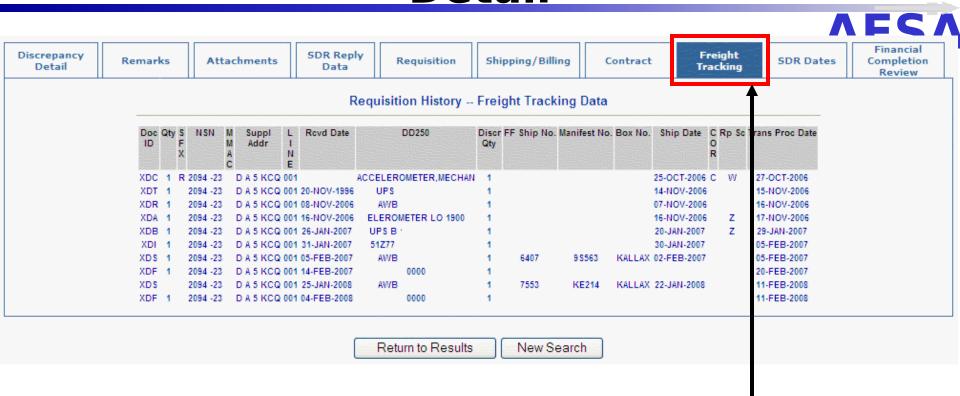
AFSA





SDR Query - Freight Tracking Detail



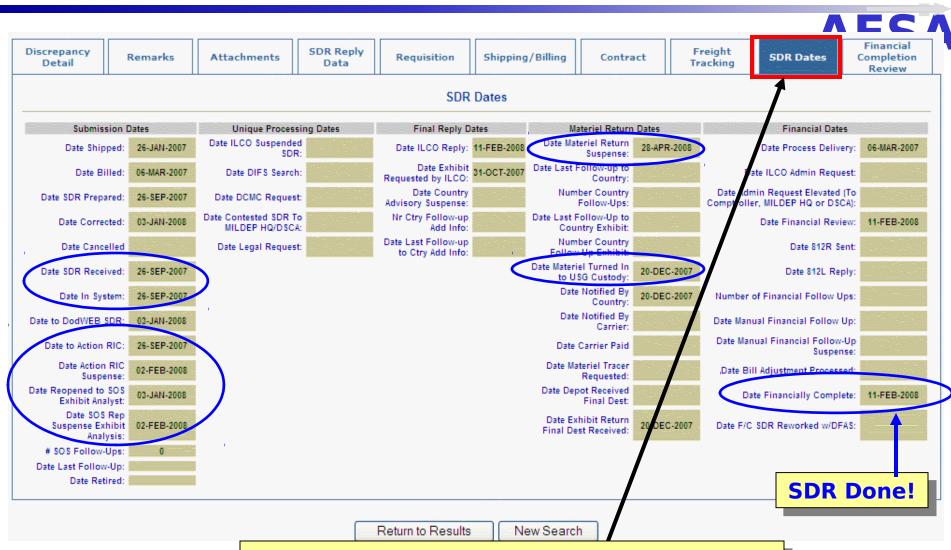


The "Freight Tracking" Tab displays tracking information about the item shipped.



SDR Query - SDR Dates Detail





The "Dates" Tab displays dates when events have occurred with this SDR.



SDR Query Financial Completion Details



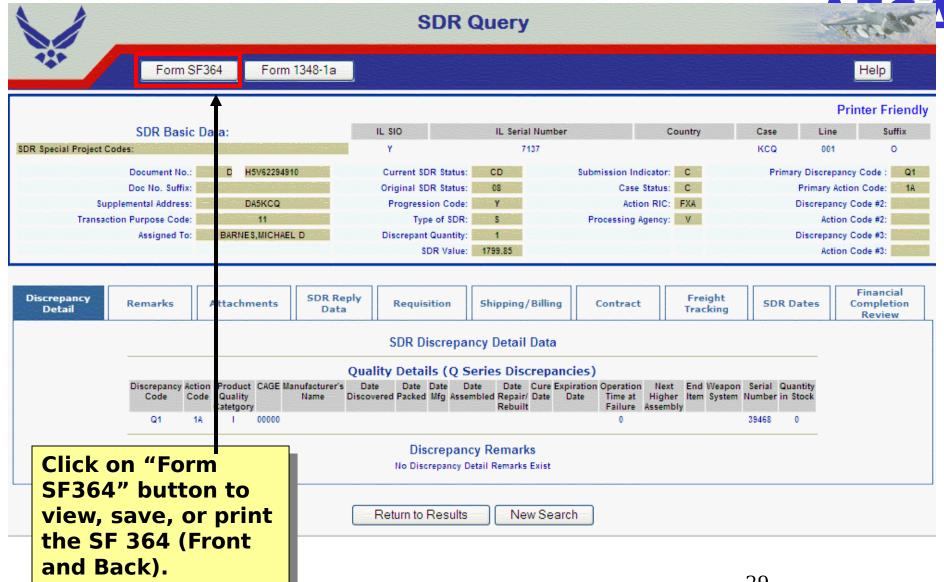


The "Financial Completion Review" Tab displays information concerning the financial closure of this report.



SDR Query - Form SF364







SDR Query - SF364 Front



Name and address, include ZIP code) 4. FROM (Name and address, include ZIP code) Force Security Assistance Center ATTN: AFSAC/COSD. Pearson Rd. tht Patterson AFB, Oh 45433-5332 Address of Customer PPER'S NAME 56. HUN**BESAND ATT ALTERIAGE SDR**E. TRANSPORATION DOCUMENT NUMBER Waybill, TCN, etc.) M5V51460039AX PPER'S NUMBER (Purchase Order/Shipment, Th. OFFICE ADMINISTERING CONTRACT . REQUISITIONER'S NUMBER (Requisition, Pure) Request, etc.) et, etc.) M5V51460039A 9. SHIPMENT, BILLING, AND RECEIPT DATA 10. DISCREPANCY DATA 11 AC COD NSN/PART NUMBER AND NOMENCLATURE QUANITITY QUANTITY QUANTITY UNIT PRICE TOTAL COST CODE ISSUE SHIPPEDIBILLED RECEIVED (a) (c) (d) NSN Ordered: 2840012051318 NZ EA 44/44\$2,330.98 Name Ordered: VANE ASSEMBLY STATO NSN Received: 2840012051318 NZ EA 30 14 \$2,330.98 \$32,633,72 S1 Name Received: VANE ASSEMBLY.STATO Discrepant Totals: 14 \$32,633.72

MARKS (Continue on a separate sheet of paper if necessary)

Status:I

plementary Address:DA3KEU

ALL Requisitions:N

onsible Action Activity:FHB

tion of Discrepant Material:In-Country Depot Lustomer Remarks:Please, see attached Statement of Non-Receipt.

KEU001L07159901SY.pdf chments:

1 DISCREPANCY CODES

The front page of the SF364 includes the discrepancy, remarks, attachment references, and action activity.



t authorized

SDR Query - SF364 Back



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F NATERIAL IS STELL REQUIRED, GUENT NEW REQUIREMENT	22. REPLAC		WITH SATISFACTOR EPORE:	IF MATERIAL	WILLOG	SATE .
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AFS

The SF364 front/back displays in Adobe Acrobat Reader and can be saved or printed by the user.

The back page of the SF364 includes the action activity reply and reply remarks IF a reply has been received. On SDRs awaiting a reply, the back page will be blank.



SDR Query - SF364 Additional Page



Continued from Report Number: Y7137 KCQ/001-0

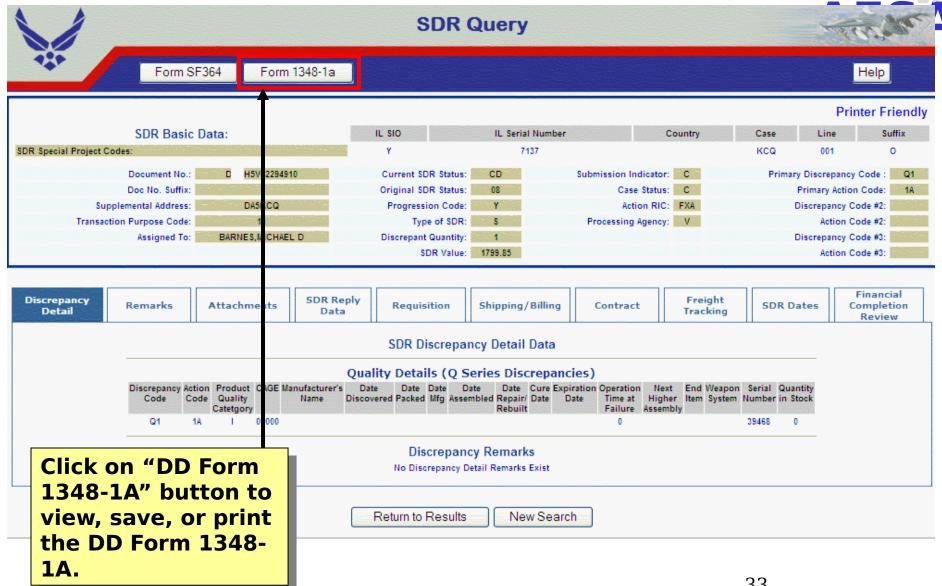
More Remarks (from Block 12): Case Status: C. Supplementary Address: DA5KCO FMALL Requisitions: N Remorable Action Activity: FXA Location of Discrepant Material: In-Country Decox SA Customer Remarks: PLS, SEE THE ATTACHED A SDR HARD-COPY. As a result of bench check, the received item indicated 0.80 lower than normal in every section for +0 value. Therefore, request defective asset be repaintreplaced at no cost. SA Customer Remarks: Exhibit Item Returned on 20-DHC-2007. Request your activity provide the results: of the exhibit analysis by 03-MAR-2008. Attachments: KC0000 Y71379901 SYndf RC0001 Y71379902RY DOC Attachments KCC000LY71379903RY.PDF Attachments Product Osably Category:1 Product Quality Item's CACIE:00000 Product Oughty Item's Operation Time at Failure 0. Product Quality Item's Serial Number: 39468 Product Quality Quantity in Stock 0

The SF364 additional page includes 'overflow' Block 12 submission remarks and Block 23 reply remarks.



SDR Query - Form DD Form 1348-1A







SDR Query - DD Form 1348-1A



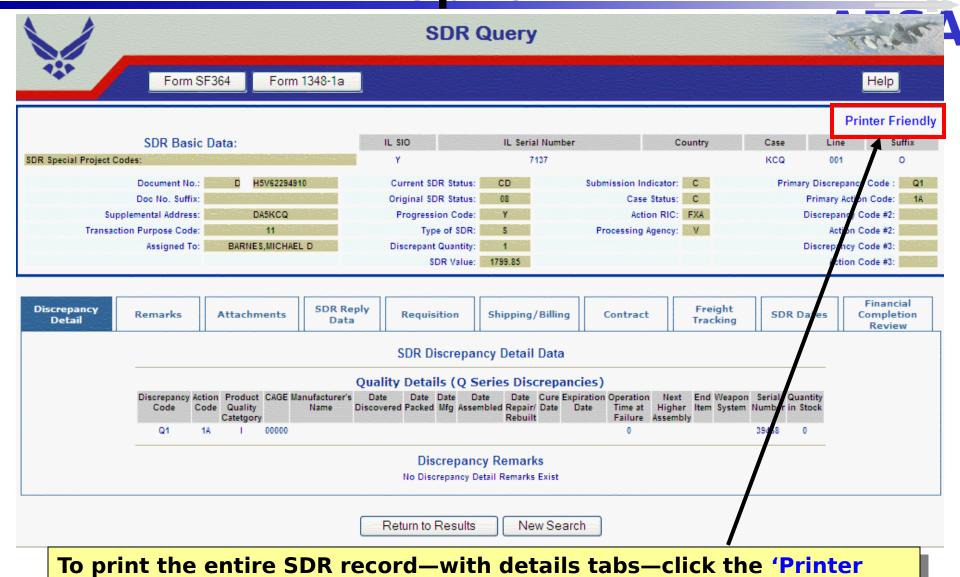
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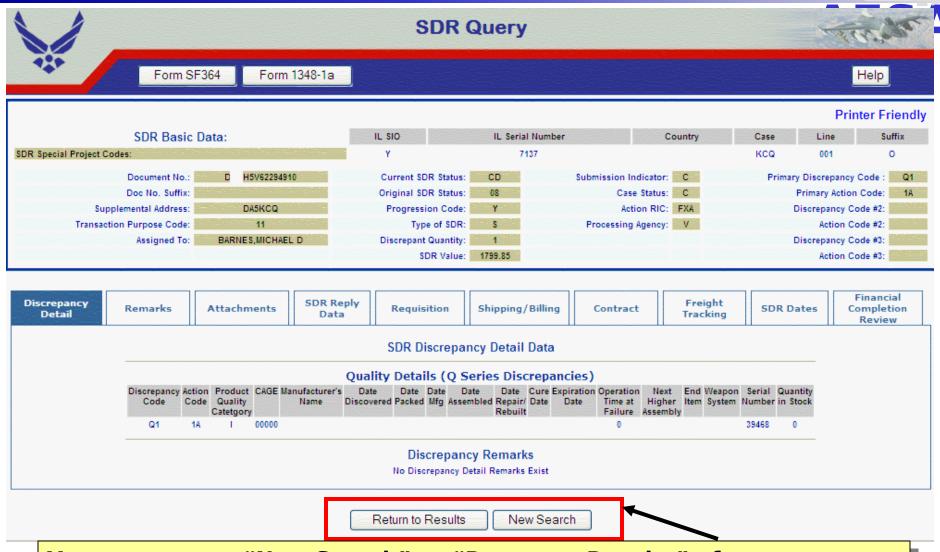


Friendly' link.



SDR Query - Basic Data





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